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| Order Date: | |
| Order Number: | |

| Product Code | Quantity | Description | Size | Refund? (Please tick) | Reason Code | Exchange? (Please tick) | Exchange Size |
|--------------|----------|-------------|------|--------------------------|-------------|----------------------------|---------------|
| | | | | | | | |

Reason For Return:

- | | | |
|-----------------------------------|----------------------------------|-------------------------------------|
| A1 - Too big / small | B - Personalisation error | X1 - Incorrect image |
| A2 - Too long / short | BJ1 - Faulty item | X2 - Web error |
| A3 - Ordered wrong size | BJ2 - Poor quality | X4 - Wrong items ordered |
| A4 - Returning alternative | K1 - Incorrectly labelled | X9 - Arrived too late |
| A5 - Mixed size in set | | X12 - Damaged in transit |
| | | X14 - Colour not as expected |
| | | X15 - Unwanted gift |

Other:

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- 1 - Please complete this form and include both this and a copy of your original delivery note inside your parcel.
 - 2 - Return the parcel to us using your return service of choice.

*For our full returns address or any further information you may require, please view the returns section of our website.
Please note that during busy periods we do require a maximum of 14 working days for your return to be processed.
For your protection recorded delivery is recommended as we cannot be held responsible for goods that are not received.
If you require any further assistance please do not hesitate to contact our dedicated customer services team.*